# **AB 2448**

Expanding Civil Rights Protections at Businesses





## **SUMMARY**

California has seen a rise in hate against Asian Americans and Pacific Islanders (AAPI) during the COVID-19 pandemic, from brutal attacks against elderly Asian Americans to the ongoing verbal harassment of AAPI women.

Many AAPIs continue to fear being in public spaces, and many hate incidents occur at retailers and other businesses. More needs to be done to ensure that individuals can go into the public without fearing for their safety or that they will be discriminated against.

#### BACKGROUND

Hate crimes have surged in California and nationally since 2015, escalating more since the start of the COVID-19 pandemic and still further in 2021.

Since March 2020, the national coalition Stop AAPI Hate has received over 11,000 reports of hate incidents from AAPIs across the country, a vast majority of which are not crimes. More than 4,300 of these hate incidents took place in California, and nearly half of hate incidents statewide occurred in the Bay Area.

The Center for the Study of Hate and Extremism's preliminary 2021 data shows large increases in anti-AAPI hate crimes in major cities nationally, including 173% in LA and an astonishing 567% in San Francisco. Overall nationally, hate crimes were reported up another 11%, with African Americans remaining the most targeted community and a resurgence in anti-Semitic hate crimes.

The numbers reported and the incidents publicized reflect only a fraction of the actual numbers because of insufficient

data collection and underreporting. This results in a significant lack of support and services needed within our communities, and instills fear among Californians.

Existing law under the Unruh Civil Rights Act protects all Californians from discrimination by a business due to their sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, sexual orientation, citizenship, primary language, or immigration status.

#### THIS BILL

AB 2448 requires the Department of Fair Employment and Housing (DFEH) to create a model training for employees on how to spot, report, and properly respond to incidents of discrimination and harassment against their customers, and model signage notifying customers their of Additionally, this bill requires DFEH to report on harassment at businesses, and to develop and evaluate a pilot program that publicly recognizes businesses for creating safe and welcoming places certificate that can be posted onsite and online.

This bill will also require large businesses to train all employees with the model training from DFEH, post the signage from DFEH, and report incidents of harassment perpetrated by customers to DFEH.

### **SUPPORT**

Stop AAPI Hate (Sponsor)
AAPI Equity Alliance
Anti-Defamation League
Asian Americans in Action
Asian Pacific Islander Forward Movement
Asian Youth Center

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California Association of Human Relations Organizations (CAHRO)

California Employment Lawyers Association California Healthy Nail Salon Collaborative Cambodia Town Inc.

Center for Asian Americans in Action Center for the Pacific Asian Family

Chinatown Service Center

Chinese for Affirmative Action

**Empowering Pacific Islander Communities** 

Equal Justice Society

**Hmong Innovating Politics** 

Jack Shu, Vice Mayor, City of La Mesa

Khmer Girls in Action

Korean American Bar Association of San Diego

Korean American Coalition Korean American Family Services La Raza Community Resource Center Little Tokyo Service Center

Linda Ly's Private Practice

Los Angeles County Board of Supervisors



National Asian Pacific American Families Against Substance Abuse

North East Medical Services

Orange County Asian and Pacific Islander Community Alliance

Pacific Asian Counseling Services

Saahas for Cause

San Francisco City and County Board of

**Supervisors** 

San Francisco Democratic County Central

Committee

San Francisco Senior & Disability Action

Self-Help for the Elderly

South Asian Network

Southeast Asian Community Center

Thai Community Development Center

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